Advancing the Next Phase of Energy Infrastructure

Operational Scale

20+ years of leadership scaling B2B field services, from $200M+ Oil & Gas infrastructures to advanced Lithium-Ion energy storage systems.

Crisis & Risk Governance

Specialized, hands-on expertise managing severe crisis events, regulatory compliance, and thermal runaway mitigation for high-voltage battery systems.

Technological Modernization

Proven track record of transforming reactive field services into award-winning, proactive, AI-enabled operational models.

Strategic Benefit for The Battery Network

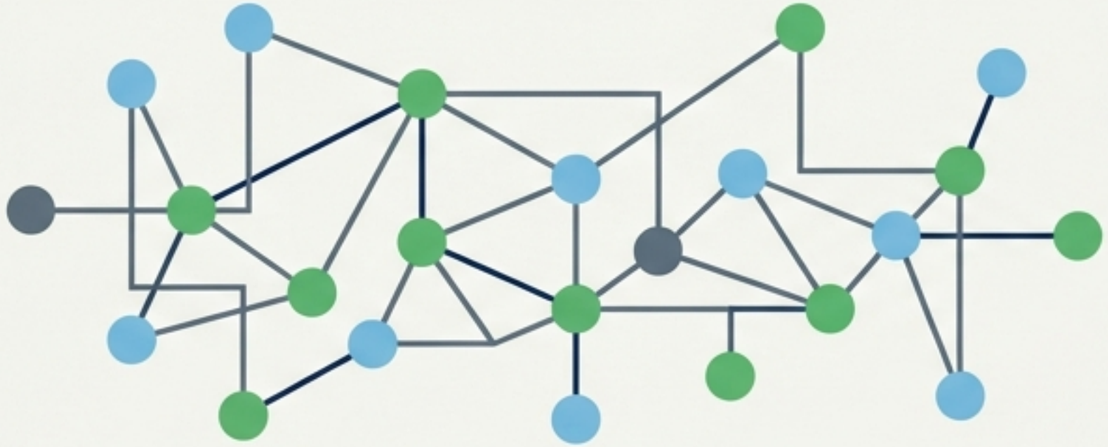
Secures an executive leader with the unique capability to merge high-stakes safety protocols with scalable, high-margin commercial service growth.

Strategic Alignment

Bridges the gap between rapid commercial expansion and the uncompromising safety standards required to power the Circular Energy Economy.

Architecting Scalable, High-Stakes Operational Infrastructures

$100M+ Nationwide



- Deep background managing complex operational lifecycles and highly regulated service deployments within the Oil & Gas sector.
- Directed large-scale enterprise accounts (ExxonMobil, Shell, BP), developing the logistical rigor required to support nationwide, decentralized field operations.
- Transformed transactional vendor relationships into embedded, lifecycle-managed B2B partnerships, successfully scaling operations to $100M+ revenue streams.

Strategic Benefit for The Battery Network

Injects industrial-grade operational discipline into the commercial Services & Solutions division, ensuring nationwide scalability.

Strategic Alignment

Provides the foundational logistical architecture necessary to support the high-volume collection demands of a true **Circular Energy Economy**, while **maintaining flawless Safety as a Service** execution.

Deep Sector Expertise in Battery Manufacturing & Support

Extensive background in the manufacturing, deployment, and customer success management of advanced Lithium-Ion battery systems.

Built and scaled professional service organizations organizations supporting e-mobility and Battery Energy Storage Systems (BESS).

Partnered directly with R&D, Quality, and Manufacturing to translate field data into actionable reliability improvements.

Strategic Benefit for The Battery Network

Brings manufacturer-level technical fluency to the stewardship network, instantly establishing credibility with major retail and OEM partners.

Strategic Alignment

Ensures that Safety as a Service is rooted in deep chemical and structural knowledge of Li-Ion systems, critical for safely recovering materials for the Circular Energy Economy.

Managing Damaged, Defective, and Recalled (DDR) Ecosystems

NewFlyer (NFI) / NHTSB Regulatory Recall

Directed the comprehensive regulatory recall workflow, ensuring strict compliance and zero safety lapses across decentralized transit fleets.

NewFlyer (NFI) Canadian Recall Campaign

Managed the campaign, coordinating rapid field deployments, safe containment, and highly regulated logistics.

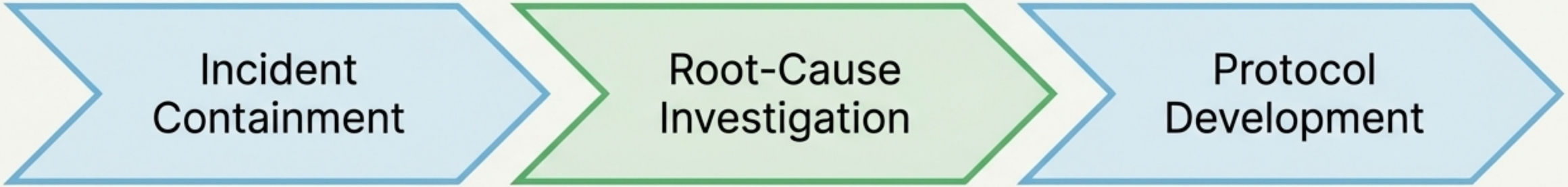
Strategic Benefit for The Battery Network

Provides battle-tested leadership in high-liability DDR environments, mitigating catastrophic financial and reputational risks.

Strategic Alignment

Transforms DDR and recall management into a proactive Safety as a Service offering, safely removing volatile units from the public sphere to sustain the Circular Energy Economy.

Root-Cause Determination & Global Safety Compliance



Coordinated complex technical investigations to determine **Root Causes** of catastrophic failures, prioritizing public and operational safety.

Spearheaded the thermal runaway investigation for the **Commeo** incident in Germany, interfacing with stringent European regulatory standards.

Developed standardized protocols to isolate, contain, and extract **Stranded Energy** from compromised high-voltage modules.

Strategic Benefit for The Battery Network

Elevates the organization's capacity to navigate complex incident investigations and support compliance mandates across multiple jurisdictions.

Strategic Alignment

Reinforces Safety as a Service by deploying forensic-level technical rigor, ensuring that thermal events do not derail the broader mission of the Circular Energy Economy.

AI-Driven Digital Transformation in Field Services

Architected the integration of **Microsoft Dynamics CRM** with advanced operational workflows to eliminate service silos.

Deployed **Microsoft Copilot AI** to automate complex warranty management, triage claims, and streamline customer support pathways.

Utilized AI insights to transition field teams from reactive troubleshooting to predictive, data-driven service models.

Strategic Benefit for The Battery Network

Implements next-generation technology to drastically reduce administrative burdens, accelerating resolution times for B2B collection partners.

Strategic Alignment

AI acts as a digital force multiplier, scaling the operational capacity of Safety as a Service without linear headcount growth, driving maximum efficiency in the Circular Energy Economy.

Setting the Standard for Field Service Excellence

Inter

Recipient of the highly coveted Best in Class Field Service award at the Field Service West 2025 conference.

Recogn

Recognized for building psychologically safe, high-performing teams that execute flawlessly in high-stress, technical environments.

Inter

Shifted team cultures from traditional hierarchical management to trust-based, agile, and outcome-oriented execution.

Strategic Benefit for The Battery Network
Secures a recognized industry visionary capable of attracting, retaining, and inspiring top-tier talent for the expanding Services & Solutions division.

Strategic Alignment
Cultivates a world-class workforce dedicated to the flawless delivery of Safety as a Service, ensuring every partner touchpoint advances the Circular Energy Economy.

Monetizing & Standardizing Risk Mitigation

STAGE 1

Design End-to-End Protocols

Leveraged crisis management expertise to design proactive, end-to-end safety protocols for commercial partners.

STAGE 2

Standardize Emergency Logistics

Standardized response logistics, ensuring field technicians are equipped to handle thermal risks efficiently and securely.

STAGE 3

Integrate Real-Time Tracking

Integrated safety compliance tracking directly into customer management systems for real-time visibility and reporting.

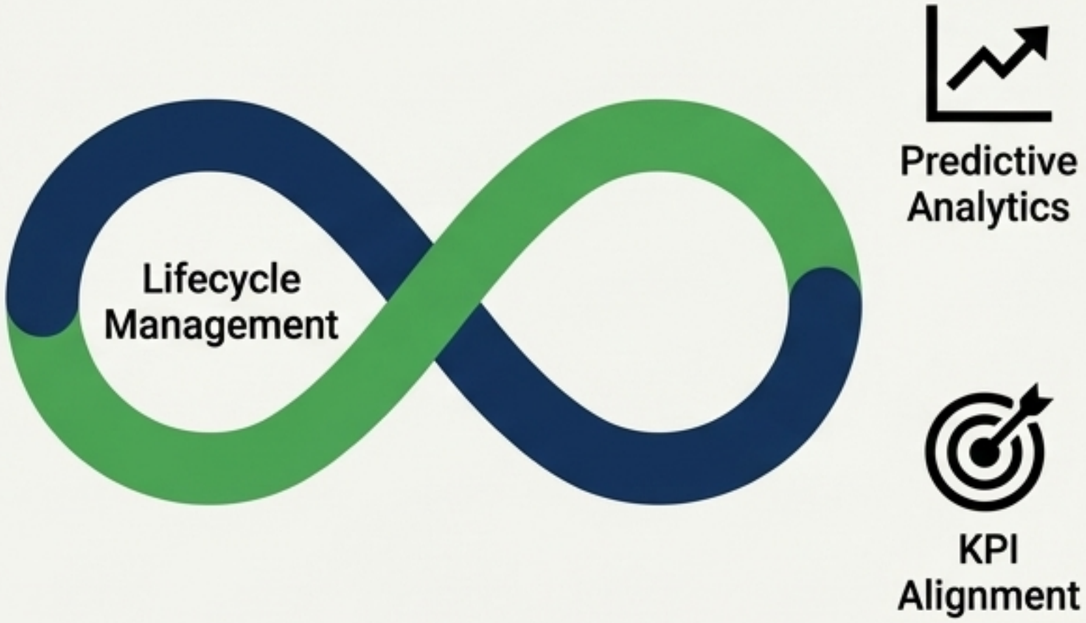
Strategic Benefit for The Battery Network

Converts environmental compliance and fire-risk mitigation into a highly valued, frictionless service for manufacturers and municipalities.

Strategic Alignment

Cements Safety as a Service as the ultimate competitive differentiator, building the baseline trust required to expand the Circular Energy Economy.

Driving Retention & Growth in Strategic Accounts



- Transitioned transactional service models into **holistic** lifecycle management, deepening B2B enterprise relationships.
- Utilized AI-generated insights and **predictive analytics** to foresee customer needs and automate support operations.
- Aligned field service KPIs directly with customer uptime and satisfaction, driving multi-million-dollar revenue retention.

Strategic Benefit for The Battery Network

Transforms the steward and collection partner experience from a regulatory obligation into a strategic, value-added partnership.

Strategic Alignment

Delivers a seamless, tech-enabled customer journey that promotes active participation in Safety as a Service, accelerating the volume and velocity of the Circular Energy Economy.

Accelerating The Battery Network's Commercial Evolution

Immediate Focus

Audit current DDR logistics and integrate AI-driven efficiencies into the steward support ecosystem.

Operational Goal

Scale the Services & Solutions division to support double-digit growth while maintaining zero safety compromises.

Leadership Commitment

Foster an inclusive, high-performance culture aligned precisely with The Battery Network's core values of Trust, Service, and Innovation. Embracing change to welcome purpose-driven partnerships.

Strategic Benefit for The Battery Network

Guarantees a seamless executive transition with a leader who possesses the precise mix of chemical, technical, and commercial expertise required for the role.

Strategic Alignment

Fully operationalizes the vision of turning yesterday's batteries into tomorrow's power, leading the charge in Safety as a Service and securing the Circular Energy Economy.